

Business Application Form

Suite 1A2, Level 1
410 Elizabeth Street
Surry Hills NSW 2010
P: 1300 367 660 F: 1300 367 850



SP Code:

Sales/Agent:

Part 1: Business Account Details

Company/Business Name:

ACN:

ABN:

Trading As:

Years Trading:

Contact Name:

Position:

Main Location Address:

Suburb:

State:

Post Code:

Contact Ph: ()

Mobile:

email:

Postal Address:

Suburb:

State:

Post Code:

Part 2: Services Requested

Fixed Line:

Full Service:

Mobile (SIM Only):

DSL Services:

ADSL2+:

Wireless Broadband: Wireless Mobile \$20.95 1GB:

Part 3: Security & Direct Debit Authority

Security Option:

Prepay:

Bank A/c Direct Debit:

Credit Card Direct Debit:

Credit Card Guarantee:

Part 4: Billing Delivery Option

Billing Option:

Paper Summary:

Email PDF:

Web Access:

Password:

Part 5: Declaration

By signing this form I confirm I am authorised and agree to the terms and conditions in this contract for Gazal Pty Ltd (ABN 83 141 709 686) to supply my telecommunications services as selected on this account application and acknowledge that:

- Gazal Telecom Pty Ltd will provide these services subject to the selected network carrier/s/provider/s "provider/s" accepting the application based on geographical and technical availability.
- The customer will indemnify Gazal Telecom Australia Pty Ltd from all liability arising from any service disruption; cancellation of service and suspension of service for any reason.
- Gazal Telecom will provide the service/s based on the pricing plan and customers configuration as detailed in the technical specification annexure/s attached to this agreement.
- I authorise Gazal Telecom Australia Pty Ltd to conduct a credit check to assess the credit worthiness of the application
- Gazal Telecom Australia Pty Ltd will treat all confidential details as require under the Privacy Act.
- The service will be provided subject to the provisions of Gazal Telecom Australia Pty Ltd "client terms and conditions".
- I acknowledge I am responsible for all charges from my current provider up to the point at which the transfer to Gazal Telecom Australia Pty Ltd takes place.
- I declare I am not bound by any contract with my current provider and I am responsible for any exit charges from them
- I agree to be bound by the "client terms and conditions", which form part of this application posted on the Gazal Telecom Australia Pty Ltd website (a summary of the client terms and conditions are on the back of this form).
- Where the service is activated and terminated in a part billing period, charges may apply on a pro rata basis.
- I acknowledge that should I wish to move my services away from Gazal Telecom Australia Pty Ltd it is my responsibility to action the port to another provider
- I further acknowledge I remain responsible for any charges by Gazal Telecom Australia Pty Ltd until the churning provider has migrated my service to them

I/we certify that the information supplied is true and correct:

Name:

Position:

Signature:

Date:

Part 6: Supplementary Annexure

Annexure:

Fixed Line TAF:

Mobile:

DSL:

Inbound:

Direct Debit:

Current Billing:

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Land lines/Mobiles and ADSL all fees are NOT inclusive of GST

You understand and agree that you will be bound by Gazal Telecoms Standard form of agreement (SFOA) that can be viewed at www.gazaltelecom.com.au

- Gazal Telecom Australia Pty Ltd will provide these services subject to the selected network Carrier/provider/s "provider/s accepting the application and also based on geographical and technical availability.
- The customer will indemnify Gazal Telecom Australia Pty Ltd from all liability arising from any service disruption; cancellation of service and suspension of service for any reason.
- Gazal Telecom Australia Pty Ltd will provide service/s based on the pricing plan and customers configuration
- I authorise Gazal Telecom Australia Pty Ltd to conduct a credit check to assess the credit worthiness of my application, If I am not my services will not be transferred (ported) over to Gazal Telecom
- Gazal Telecom Australia Pty Ltd will treat all my confidential details as required under the Australian Privacy Act.
- Gazal Telecom Australia Pty Ltd, Credit Company and the provider/s may exchange your account information under this agreement.
- The service will be provided subjected to the provision of Gazal Telecom Australia Pty Ltd "client terms and conditions"
- I acknowledge I am responsible for all charges from my current provider up to the point at which the transfer to Gazal Telecom Australia Pty Ltd takes place.
- I declare I am not bound by any contract with my current provider and I am responsible for any early terminate fees or charges should they occur.
- I agree to be bound by the "client terms and conditions" which form part of this application which are located on the Gazal Telecom Australia Pty Ltd website www.gazaltelecom.com.au
- Where the service is activated and terminated in a part billing period, charges will be applied on a pro-rated basis.
- I acknowledge that should I wish to move my services away from Gazal Telecom Australia Pty Ltd it is my responsibility to organise the porting of my services to another provider. I must give Gazal Telecom at least one month's notice in writing after the contracted term is completed
- I further acknowledge I remain responsible for any charges by Gazal Telecom Australia Pty Ltd until the port has been completed.
- All services are based on a 24 month contract term.
- **New line connections \$299.00 ex GST**
- Existing line \$59.95 (not activated)
- **Line Faults** please call 1300 367 660 or email customercare@gazaltelecom.com.au
- Call out for a line fault where the Tech has determined that it is not a line fault or a fault from the exchange a call out fee will be Charged \$200- 250.00 x GST
- Diversion land lines fees for service diversion \$50 on \$50 to take of **Any Telstra** feature products that you have had on your previous services will be lost due to the churn process (message bank, caller ID etc.) please notify us ASAP so that we can reprovision this back onto your service
- **Medical/death:** payment will still be requested from the Authorized person or power of Attorney

ADSL

- All Fixed Price ADSL 2+ plans are provided with a Dynamic IP.
- The ADSL2+ service I have selected is for a fixed-line service.
- Relocation or reconnection will incur a fee of \$110.00.
- These plans may be paid via Gazal Telecom Australia P/L normal payment service or by credit card each month on the due date.
- ADSL plans are required to provide at least one calendar months' notice prior to termination and a pro-rated amount per contract fee applies for early termination.
- Pricing is based a 24 month contact term
- A modem will be supplied and configured at no additional cost: (peak and of peak and throttle is subjected to your DSL plan)

MOBILES

- Sim card only, these cards need to be activated within a 2 week period or else a \$20 administration fee will apply.
- If you need to activate your data you are allocated 1 gig of data usage per month.
- If you go over the data usage you will be charged 6 cents per megabyte access usages
- **USB Usage:** Usage is charged at \$0.08 per MB or part thereof during Peak time and \$0.04 per MB or part thereof during Off Peak time.
Peak time is 7:00:00am to 11:59:59pm and Off Peak time is 12:00:00am (midnight) to 6:59:59am AEST.
- **Coverage:** Optus 3G dual band is part of the Open Network and refers to our UMTS2100MHz/900MHz coverage. With 3G dual band devices coverage is available throughout the Open Network in 3G dual band areas, subject to network availability. Not available in NT. See www.optus.com.au/coverage. We also use the Voda network
- While the Internet Usage Meter will display usage in megabytes (MB) your data usage will be counted in kilobytes (KB) i.e. 1MB = 1024KB and includes both uploads and downloads.
- Your pricing plan may set out a maximum amount of included data that you can use to download and upload at high speed in a billing month.
- If you exceed your plans included monthly data allowance, additional excess usage will be charged at an additional \$0.15 per MB.
- You are able to obtain an indication of your megabyte usage via the client application or on the on-line usage feature in member services.(as per above)
- Fair Usage Policy applies on all plans www.gazaltelecom.com.au

Payment Options/Fees Incurred

- Credit cards 2%; Bpay Nil; Direct debit Nil, Post office \$2.50: Direct Debt: Amex 3%, credit card 2%
- **Late payment fee \$17.00** - if you do not pay your bill, legal fees & charges will be added on top of your bill for the recovery of the debt to the value of an extra 20%